



## Migrating From Windows XP to Vista or Windows 7

Below are directions to move your memory vault(s) to an external hard drive and then to a different computer.

Find the location of the vault in Memory Manager 3.0

1. Be on the Welcome Page for your vault
2. Write down the location of the vault and use that location in the directions. The location will be in the parenthesis

The following directions are written using the default path for a memory vault of C:\My Memory Vault. If your vault is in a different location, then use the path you wrote down from above.

Directions to move a Memory Manager 3.0 vault from a XP computer to a Vista/Windows 7 computer with an external hard drive:

1. Close Memory Manager and make sure the external hard drive is connected to the computer
2. Open the Start menu and go into My Computer
3. Open the C:\ drive
4. Right-click on My Memory Vault
5. Go to Send To and select the drive letter of the external hard drive (this will copy the vault to the external hard drive)
6. Safely disconnect the external hard drive from the first computer and connect it to the second computer
7. Make sure Memory Manager 3 is installed, activated and updated
8. Open the Start menu, select Computer, and open the external hard drive
9. Right-click on My Memory Vault and select Copy
10. Go the Start menu and select the user name (upper right-hand corner)
11. Right-click in a white area and select Paste (this will copy the vault into the user name folder)
12. Open Memory Manager 3
13. Click on Open Another Vault
14. Select More Memory Vaults on My Computer
15. Select the user name on the left-hand side so it is highlighted (right underneath Desktop)
16. Click on My Memory Vault on the right-hand side of the window
17. Click Open Selected Memory Vault
18. If the vault is correct, then you can delete the vault from the external hard drive and from the original computer

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### Directions for moving Storybook Creator 4

To recover your keywords ...

1. In Content Manager go to file and choose Convert Keywords
2. Go to your start button on the lower left of your screen
3. Choose
  - a. XP: "My Computer"
  - b. Vista/7: "Computer"
4. Open the C: drive and follow this path: C:\Program Files\Creative Memories\Storybook Creator 4. You will see a Program Files folder. open it, then open the Creative Memories folder and finally open the Storybook Creator 4 folder
5. Copy the file called Keywords.xml by right clicking it and choosing to "Copy"
6. Open you external hard drive and right click on white space and choose paste
7. Connect your external hard drive to the other computer (XP, Vista, Windows 7)
8. Copy the Keywords.xml file
9. Follow the path provided in step 4
10. Right click on white space and choose "Paste"
11. If you get a prompt about the file already exists then you will want to replace it.

### Directions for moving your projects

1. Open the Project in Storybook Creator 4
2. Go to File on the upper left of Storybook Creator 4
3. Choose Properties
4. Click on Project tab
5. It will give you the location of your project, be sure to write it down

Default locations are:

\* XP: C:\Documents and Settings\[your username]\My Documents\Storybook Creator Projects

\* Vista/7: C:\Users\[your username]\Documents\Storybook Creator Projects

6. Go to the location:
  - a. Click on the start menu in the lower left corner of the screen.
  - b. Click on ...
    - i. XP: My Computer
    - ii. Vista/7: Computer
      1. Double click on the C: drive. Note that the C:\ drive corresponds with the file path. You will need to go through each of the folders that are separated by slashes in the file path. For example, the default location you would want to double click on the following folders: C drive (C:\) -> Users -> Your name (or Owner) -> Documents -> Storybook Creator Projects.

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7. If there are other projects in this location that you would like to bring over, be sure to select them all and copy them:
  - a. Select any one of the files
  - b. Hold the control key down and hit A (Ctrl + A)
  - c. Right click on any one of the files and choose 'copy' from the drop down
8. Click on the start menu in the lower left
9. Choose computer
10. Double click on the external hard drive
11. At the upper left corner of your screen you should have "File." Click on "File."
12. Hover over "New"
13. From the pop out menu that comes out click on "Folder"
14. Type the name of the parent folder that you are going to have your projects in. We would recommend "My Storybook Projects"
15. Hit "Enter"
16. Right click on the new folder and choose "Paste" from the pop-up menu.

Your projects should now start copying and pasting from your C:\ drive to your external drive.

### Directions for moving your art kits to an external hard drive

1. Go to "Manage Content"
2. Select "Creative Memories Art Kits"
3. On top of the middle section of the screen it will show the location of that folder

Here are the default locations for your art kits:

\* XP: C:\Documents and Settings\All Users\Shared Documents\Creative Memories Art Kits

\* Vista/7: C:\Users\Public\Public Documents\Creative Memories Art Kits

4. Copy the file path on a piece of paper.
5. Go to the location:
  - a. Click on the start menu in the lower left corner of the screen.
  - b. Click on ...
    - i. XP: "My Computer"
    - ii. Vista/7: "Computer"
  - c. Double click on the C: drive. Note that the C:\ drive corresponds with the file path. You will need to go through each of the folders that are separated by slashes in the file path. For example, the default location you would want to double click on the following folders:  
C drive (C:\) -> Users -> Public -> Public Documents -> Creative Memories Art Kits
6. If there are other folders be sure to copy them, you can navigate to them based on their file paths.
7. Click on the start menu in the lower left
8. Choose ...
  - a. XP: "My Computer"
  - b. Vista/7: "Computer"

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9. Double click on the external hard drive
10. At the upper left corner of your screen you should have "File." Click on "File."
11. Hover over "New"
12. From the pop out menu that comes up, click on "Folder"
13. Type the name of the folder that you are going to have your projects in. We recommend "My Purchased Digital Art Kits"
14. Hit "Enter"
15. Right click on the new folder and choose "Paste" from the pop-up menu.
16. Back in the "Content Manager," click on the "Activation Codes" button.
17. On the bottom right of the activation code screen, click "Make a backup of my activation codes"
18. Save the file to your external hard drive:
  - a. Click on "File" in the upper left hand corner of the screen
  - b. Click on "Save as"
  - c. Choose your external hard drive
  - d. Give the file name something you can recognize, possibly "My activation codes"

### Directions for moving from the external hard drive to Windows XP/Vista/7

1. After installing Storybook Creator 4 you can move your content and packages to the default locations:

Default locations for your Projects are:

\* XP: C:\Documents and Settings\[your username]\My Documents\Storybook Creator Projects

\* Vista/7: C:\Users\[your username]\Documents\Storybook Creator Projects

Default locations for your art kits are:

\* XP: C:\Documents and Settings\All Users\Shared Documents\Creative Memories Art Kits

\* Vista/7: C:\Users\Public\Public Documents\Creative Memories Art Kits

2. Open the activation code back up file.
  - a. Click on the start menu in the lower left
  - b. Click on ...
    - i. XP: "My Computer"
    - ii. Vista/7: "Computer"
  - c. Double click on the external hard drive, your text file should be there.
  - d. Select all by holding the control key down and hitting 'a' (Ctrl + a)
  - e. Right click on the highlight, choose "Copy"
3. Go back into Storybook Creator 4
4. Click on "Manage Content"
5. Click on "Activation Codes" towards the middle of the screen
6. Click on "Add a new activation code"
7. Right click on the blank text area, choose "Paste" Click "OK"

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8. You may receive several warnings that the package names is not a valid activation code. Keep clicking "OK" when it comes up with these. The software is adding the serial numbers when it finds them in the sequence of information in the text file.
9. You can verify that everything was activated by clicking on the "Commercial kits" tab. The status of each Commercial kit should either show as Public or Unlocked. If you have on that is Locked reverify you have the correct code to unlock it.

If you have any further concerns or problems, please don't hesitate to ask us.

Email Memory Manager Support: [Support@cmmemorymanager.com](mailto:Support@cmmemorymanager.com)

Email StoryBook Creator Support: [digitalsupport@creativememories.com](mailto:digitalsupport@creativememories.com)

Phone: (866) 440-2420

Hours: Monday-Friday (except holidays), 8 a.m. to 8 p.m. Central Time

Web site: <http://www.creativememories.com/Content/Help/HelpZone.aspx>